

Introducing the Action

Satisfaction Survey



D. Duval
40 N. St. Augustine Blvd

Please take a few moments and help us learn how we did. "!" (Circle your selection)

1. Did we present ourselves well and deliver everything we promised?

1 Not at All 2 Somewhat 3 Mostly 4 Yes 5 Exceeded my Expectations

2. Did we arrive on time and show respect for your home?

1 Not at All 2 Somewhat 3 Mostly 4 Yes 5 Exceeded my Expectations

3. Were we courteous to you and explain key details to your satisfaction?

1 Not at All 2 Somewhat 3 Mostly 4 Yes 5 Exceeded my Expectations

4. Did we clean-up and make sure our "Footprint" was not seen after we left?

1 Not at All 2 Somewhat 3 Mostly 4 Yes 5 Exceeded my Expectations

5. Would you refer us to your family, friends, and neighbors?

NO MAYBE YES IF ASKED YES PASSIONATELY

6. On a scale of 1 to 10, 10 being the best, how would you rate your overall experience with Action?

1 2 3 4 5 6 7 8 9 10

7. On the same scale of 1 to 10, 10 being the best, how would you rate our company against all other service companies you have encountered in the past year?

1 2 3 4 5 6 7 8 9 10

8. Do you have any additional comments to add:

Will you please train my plumber and electrician? your company is the best

Thank you!

Duval